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PathPoint Consulting to Conduct a Pharmacy Turnover and Retention Benchmarking Study for CVS/Pharmacy

NORFOLK, Massachusetts – (April 18, 2005) – PathPoint Consulting, an organizational development and human resources consulting firm, announced that CVS has selected PathPoint to provide internal and external research support to help the company identify the key drivers of retention for the multi-unit Pharmacy Supervisor position.

In this assignment, PathPoint will conduct two public domain research studies – one to identify the general drivers of turnover and another to identify drivers of turnover specific to multi-level managers in retail. In addition, PathPoint will conduct an external benchmarking study of turnover in major retailers and support the company's efforts in conducting internal company focus groups of Pharmacy Supervisors.

"We look forward to working with CVS as they look at ways to attract, develop, motivate and retain leaders in this key position," says Van Latham, Ph.D., Practice Leader at PathPoint. "We are excited to bring our research expertise and experience in retail to helping CVS gain competitive advantage in its pharmacies."

About CVS/Pharmacy

CVS is America's #1 pharmacy, dispensing prescriptions in more stores than any other retailer. With annual revenues that exceed \$30 billion, CVS has created innovative approaches to serve the healthcare needs of all of its customers through more than 5,400 CVS/pharmacy stores. General information about CVS is available through the Investor Relations portion of the Company's website, at www.cvs.com.

About PathPoint Consulting Incorporated

PathPoint Consulting is a human resources firm specializing in the custom design of leadership and organizational development products, interventions, and solutions. PathPoint works with clients to deliver high-affinity people solutions that positively impact business performance. Our strength is in linking business and human resources strategy and in the delivery of quality human resources programs. For additional information, including representative work, client portfolio, customer feedback, and biographical sketches, visit www.pathpointconsulting.com.

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