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PathPoint Consulting to Conduct HR Customer Need Study for James Hardie

HOPKINTON, Massachusetts – (January 6, 2003) – PathPoint Consulting, an organizational development and human resources consulting firm, announced that James Hardie has selected PathPoint Consulting to conduct an needs assessment of HR’s internal customers.

In this assignment, PathPoint will be conducting one-on-one interviews with selected James Hardie Senior Executives and key HR internal clients to gather baseline data on HR’s effectiveness. This cursory assessment will be grounded in several areas – How HR supports clients, how HR adds value, how and where HR should add value, how HR can facilitate performance, and a quantitative assessment of HR’s performance in nine key people areas (e.g., benefits, training and development, employee relations, etc.). Based on the assessment, PathPoint will work with James Hardie to prepare a set of HR organizational scenarios designed to improve HR’s ability to deliver value-added products and services to the company.

“We are excited about beginning our work with James Hardie, says Van Latham, Ph.D., Practice Leader at PathPoint. “James Hardie is a results-focused company with a commanding leadership position in their market. We look forward working with their team to identify ways the Human Resources organization can add value to the business.”

About James Hardie

In the mid 1980,s James Hardie pioneered the development of fiber-cement technology and today the company is the world’s leader in fiber-cement technology, products, and manufacturing processes. The company has manufacturing operations in the United States, Australia, New Zealand, the Philippines and Chile and is expanding into Asia markets. For further information, visit www.jameshardie.com.

About PathPoint Consulting Incorporated

PathPoint Consulting is a human resources firm specializing in the custom design of leadership and organizational development products, interventions, and solutions. PathPoint works with clients to deliver high-affinity people solutions that positively impact business performance. Our strength is in linking business and human resources strategy and in the delivery of quality human resources programs. For additional information, including representative work, client portfolio, customer feedback, and biographical sketches, visit www.pathpointconsulting.com.

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